

UnionPay Spending Reward at SOGO

General Terms and Conditions:

1. Unless specified, the promotion is valid from 1 September to 26 October 2021, both dates inclusive (refers to “Promotion Period”).
2. The promotion is applicable to UnionPay Credit and ATM Cards with card number starting with 62 (refers to “UnionPay Card”), UnionPay Mobile QuickPass or UnionPay QR Code (including UnionPay App or other App supporting UnionPay QR Code Payment), except the RMB cards issued by specific Hong Kong and Macau card issuing institutions. The qualified transaction must be settled via UnionPay network.
3. UnionPay International Company Limited (refers to “UnionPay International”) is neither vendors nor service providers, thus UnionPay International shall not take any responsibility to the products or services provided by the merchants.
4. Under scope of applicable laws, UnionPay International and SOGO Hong Kong Company Limited (refers to “SOGO”) reserve the right to amend or terminate the offers at any time without prior notice, and shall not bear any responsibility caused by the amendments or the terminations. If changes are made to the Promotion, the details shown on in-store promotional materials shall prevail.
5. In case of dispute, the decision of SOGO shall be final.
6. UnionPay International and SOGO reserve the right to amend the terms and conditions in both Chinese and English version. In case of any discrepancy, the Chinese version shall prevail for all purposes.

Terms and Conditions for “Redemption of SOGO Gift Certificate”:

1. The Promotion is applicable on Promotion Period (from 1 September to 26 October 2021). Cardholders are eligible to receive a complimentary HK\$50 SOGO Gift Certificate (refers to “Gift Certificate”) within Promotion Period, Offer① - Upon single net spending of HK\$800 or above via UnionPay QR code or Mobile QuickPass at physical store; Offer② - Upon single net spending of HK\$1,500 or above via UnionPay Card at physical store.
2. Split transactions will not be accepted. Qualified sales memo and valid machine-printed merchant sales invoices of each UnionPay Card in each spending day is entitled to redeem Offer① and/ or Offer② once in each store on Redemption Date during the promotion period.
3. Qualified merchants include all merchants at SOGO Causeway Bay store and Tsim Sha Tsui store (UnionPay QR code payment is not applicable in restaurants).
4. Cardholders must present Offer① - the original copies of sales memo and valid machine-printed merchant sales invoices of transaction within Promotion Period, UnionPay App or other App supporting UnionPay QR Code Payment transaction details at mobile device, eligible UnionPay Card binding at mobile device or watch; Offer② - the original copies of sales memo, valid machine-printed merchant sales invoices of transaction within Promotion Period and the corresponding UnionPay Card in person for verification by staff members to redeem Gift Certificate at SOGO CLUB 14/F SOGO Causeway Bay store or LG/F (next to Wine Cellar) SOGO Tsim Sha Tsui store on the Saturdays and Sundays during the Promotion Period (4-5, 11-12, 18-19, 25-26 September 2021; 2-3, 9-10, 16-17, 23-24 October 2021) and 25-26 October 2021 within the business hours. Transaction and redemption must be taken place in the same

store. No authorization to redeem Gift Certificate by any third party is allowed.

Late redemption will not be allowed.

5. The Promotion will only accept original copies of sales memo and valid machine-printed merchant sales invoices. The original copy of sales memo should indicate the UnionPay Card number, merchant name, transaction date, transaction amount, valid authorization code and signature of Cardholders (if applicable) clearly. Sales invoice from merchants should state the merchant name, transaction date, transaction amount and sales items clearly. The transaction amount in both sales memo and sales invoice must be equivalent. If Cardholders cannot present the valid sales memo, sales invoices and/or UnionPay Card with consistent information including UnionPay Card number, merchant name, transaction date, transaction amount etc, or the information provided by Cardholders is insufficient, Cardholders will not be able to redeem Gift Certificate for whatever reason.
6. Eligible amount is calculated based on individual UnionPay Card number and will only include the actual spending amount (only include the net payment amount after deduction of applicable discounts, privileged coupons or cash coupons). The transaction amount by the primary and supplementary card under the same Cardholder will be calculated separately. Merchant invoices, receipts or sales memo from the transactions of purchase of infant milk powder (stage 1) and SOGO Gift Certificate will not be accepted for the Promotion. Transaction from the same merchant cannot be split into multiple sales invoices or sales memo to participate in the Promotion.
7. Cancelled, refunded, forgery and unsettled transactions are not eligible for Gift Certificate redemption. If only deposit is paid in that transaction, the eligible amount is the paid deposit on the same day, instead of the total amount of the transaction.

8. All original copies of machine-printed merchant sales invoices will be stamped by staff members at the redemption counters after redemption. Cardholders cannot request for refund from merchants with the stamped sales invoices. Balance of the transaction amount that exceeds the minimum spending requirement cannot be used in other promotions. In case of refund, Cardholders are required return all redeemed Gift Certificate at redemption counter before refund processing procedure at relevant merchants.
9. The first 6 and last 4 digits of UnionPay Card number, Cardholder's name and information on merchant sales invoices and sales memo will be collected for internal audit at redemption.
10. Any outstanding balance after deducting the face value of Gift Certificate must be settled via UnionPay network.
11. Individual terms and conditions apply on Gift Certificate. Please refer to Gift Certificate for details.
12. Gift Certificate will not be re-issued in case of loss or damage. Copied or damaged Gift Certificate will not be accepted. Gift Certificate cannot be transferred, refunded or exchanged for cash under any conditions once issued.
13. Gift Certificates are available on a first-come-first-served basis and while stocks last.
14. In case of fraud or abuse, UnionPay International and SOGO reserve the right to disqualify the Cardholders immediately and retain the right for legal action. For any disqualified redemption or cardholder, UnionPay International and SOGO reserve the right to retrieve the Gift Certificate.