



## Important Notice

### 【livi & KLOOK Staycation Lucky Draw】 \* Winner Announcement

Email , SMS and app push notification will be sent to Winners on or before 31st May 2022. The email notification will be sent to each Eligible customer's email address registered with us. Winners need to redeem the Prize according to the Gift Card Codes in the email, and the following method and terms and conditions.

#### Winners:

ptc\*\*\*94@hotmail\*\*\*  
lai\*\*\*29@gmail\*\*\*  
yuj\*\*\*nn@gmail\*\*\*  
guo\*\*\*ui@hotmail\*\*\*  
yan\*\*\*08@gmail\*\*\*  
hcl\*\*\*22@gmail\*\*\*

#### Redemption Process:

1. Please register and login in KLOOK website <https://www.klook.com/en-HK/klook-gift-card/>
2. Go to My Account > KLOOK Gift Cards > Redeem a card
3. Enter your Gift Card code shown in the notification email to redeem your Prize
4. Select packages/tickets on the KLOOK platform to enjoy discounts

#### Terms & Conditions:

1. This reward is valid for redemption from now until 19 May 2023.
2. Customers can redeem a e-Gift Card of 3,000 HKD / 500 HKD.
3. The Gift Card codes in the notification email can be used for reward redemption once only.
4. This Prize is non-refundable and non-transferable; any unused balance will be forfeited.

5. We reserve the right to replace the Prize with any alternative gift without prior notice, and the value and nature of the prize/reward may be different from those of the original prizes/rewards.
6. We have the right to suspend, terminate, revise or substitute the granting of the Lucky Draw and/or the Prize at our discretion without prior notice.
7. livi bank reserves the right to amend these terms and conditions as well as to vary or terminate the offers without prior notice.
8. In case of disputes, the decision of livi bank shall be final.

#### **KLOOK Gift Card - Terms & Conditions:**

1. All Gift Cards are issued by Klook Travel Technology Limited (“KLOOK”).
2. By purchasing a Gift Card, you agree to be bound by these Gift Card Terms & Conditions and KLOOK’s General Terms of Use and Privacy Policy, as may be amended or modified from time to time at KLOOK’s sole discretion. Your continued use of the Gift Cards and/or KLOOK’s website and mobile app (collectively, the “KLOOK Platform”) after such amendments or modifications constitutes your acceptance of them.
3. Gift Cards are non-refundable and cannot be re-transferred or sold to third parties.
4. Purchase of Gift Card is ineligible for earning KLOOK Credits.
5. Unless otherwise specified, use of KLOOK Credits or Gift Card balance and all special promotions, discounts, or promotional coupons will not be applicable in the purchase of Gift Cards.
6. Payment for purchase of Gift Card may only be in the currency of the Gift Card balance.
7. KLOOK shall not be liable or responsible for any loss or damage of KLOOK Gift Cards arising from acts and omissions of the user or any third party.
8. Subject to applicable law, KLOOK reserves the right to amend, modify, suspend, cancel, or terminate these Gift Card Terms & Conditions at any time at its sole discretion and without prior notice.
9. In the event of any discrepancy between the English or other language version of these Gift Card Terms & Conditions, the English version shall prevail.

[\\*Terms and Conditions apply](#)