



20 October 2022 | Press Release

## Fraudulent Websites and Unauthorized App Download Websites Alert

Livi Bank Limited ('livi' or 'livi bank') wishes to alert customers and the general public to beware of fraudulent websites and websites containing links for downloading unauthorized apps purporting to be from livi bank. livi's branding materials (including the logo, name and graphics) were appropriated in such websites without authorization.

The fraudulent website addresses, as set out below, are not related to livi.

Fraudulent website:

- [hxxps://apppage.net/preview/com.livibank.hk](https://apppage.net/preview/com.livibank.hk)

Websites containing links for downloading unauthorized apps purporting to be from livi:

- [hxxps://erdroid.com/en/livi-bank/com.livibank.hk](https://erdroid.com/en/livi-bank/com.livibank.hk)
- [hxxps://android-top.com/cn/apk/com.livibank.hk](https://android-top.com/cn/apk/com.livibank.hk)
- [hxxps://apk4k.fun/cn/app/com.livibank.hk](https://apk4k.fun/cn/app/com.livibank.hk)
- [hxxp://www.xlhs.com/app/59237.html](https://www.xlhs.com/app/59237.html)
- [hxxps://www.memuplay.com/tw/how-to-use-com.livibank.hk-on-pc.html](https://www.memuplay.com/tw/how-to-use-com.livibank.hk-on-pc.html)

Customers and members of the general public should not provide any personal information or conduct any transactions on those websites, nor should they use the links to take them to unauthorized apps.

livi's official website is <https://www.livibank.com>, and you should always double check that this is the address in your browser. livi's App can be downloaded from App Store, Google Play and livi's official website.

If you are unsure whether a website or communication you have received is legitimate, you should never provide your personal details. Instead, please contact livi directly using a number or method you know is genuine.



Anyone who has provided personal information or downloaded an app through the fraudulent websites should immediately report the case to the Hong Kong Police Force, and call livi bank Customer Service Hotline (852) 2929 2998 or email to [livicare@livibank.com](mailto:livicare@livibank.com).

Livi Bank Limited declares that it has no connection with the fraudulent messages and websites. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

#### Media contacts

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