



23 August 2022

Important Notice

livi: System Maintenance - Faster Payment System (FPS)

On Wednesday, 24 August 2022 between 1:00 am to 5:00 am, we will support the general maintenance of the Faster Payment System (FPS). During the maintenance period, our FPS-related services will not be available on your livi app. These are:

- Transfers (HKD and RMB)
- Scheduled Transfers
- Quick Save
- Direct Debit Authorization
- Registration for FPS
- FPS Bill Payment

These services are scheduled to resume after 5:00 am on 24 August 2022.

(Note: the resumption of the services may vary, subject to maintenance progress. We will keep you updated on the livi app if required. Thank you for your understanding.)

For enquiry, don't hesitate to contact liviCare via Live Chat, telephone us at (852) 2929 2998, or email us at livicare@livibank.com.

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