



13 December 2021

Important Notice

livi: System Maintenance - Faster Payment System (FPS)

On Sunday, 19 December 2021 between 1:00 am to 11:15 am, we will support the general maintenance of the Faster Payment System (FPS). During the maintenance period, some of our FPS-related services will not be available on your livi app. These are:

- Transfer in and Transfer out (HKD and RMB)
- Scheduled Transfer
- Quick Save
- Direct Debit Authorisation
- Register for FPS
- FPS Bill Payment

The related functions are scheduled to resume to normal after 11:15 am on 19 December 2021.

(Note: the resumption of the related functions may vary subject to maintenance progress. We will keep you updated within the livi app, if required. Thank you for your kind understanding.)

For enquiry, don't hesitate to contact liviCare via Live Chat, telephone us at (+852) 2929 2998, or email us at livicare@livibank.com.

livi Team