Terms and Conditions – liviSave Welcome Offer (New User Only)

Promotion Period

1. This liviSave Welcome Offer (New User Only) (Offer) is valid from 20th August 2024 to 18th September 2024, both dates inclusive (Promotion Period).

Who can enjoy the Offer

2. The Offer is exclusive to customers of Livi Bank Limited (livi or we) who have successfully completed the account opening process during the Promotion Period and fulfil other conditions set out in these Terms and Conditions (Eligible Customers) below.

Who cannot enjoy the Offer

3. The Offer is not available to the following customers:

    a. an existing customer of livi; or
    b. a customer who had maintained a liviSave Account within 12 months before the date of application to open the liviSave Account (whether or not the customer received any other offer from us previously).

What is the Offer

4. The Offer is a Savings Interest Rate Up Coupon and is subject to the relevant terms and conditions, for details please refer to the livi app. We will distribute the coupon to Eligible Customer's liviSave Account within 30 calendar days after opening a liviSave Account successfully.

Conditions for enjoying the Offer

5. The Eligible Customer's liviSave Account must remain valid and in good standing as decided by livi at the time when the Offer is rewarded to him/her. Otherwise, the Offer will be cancelled or forfeited without prior notice to the Eligible Customer. The Eligible Customer should ensure the personal information registered with livi is valid and up to date.

6. Each Eligible Customer can only enjoy the Offer once. Further, there is a limited quota for the Offer and it is offered on a first-come-first-served basis. Our records on the account opening (including the date of the application and the information and documents submitted to us) and Offer quotas are final and conclusive in the absence of obvious error.

7. For the avoidance of doubt, nothing under these Terms and Conditions or the Offer will deem, imply, render or suggest that the Designated Partner is acting as an agent or representative of livi or otherwise soliciting business on behalf of livi.

Changing these Terms and Conditions

8. We reserve the right to vary these Terms and Conditions at any time. You may check our App and website for the latest information, availability and terms and conditions of this promotion.

Other terms

9. The Offer is not transferable, refundable, replaceable or redeemable for cash, properties or other membership/loyalty points, rewards or privileges.

10. Any fraud or misrepresentation in obtaining the Offer and/or abuse of the Offer will result in its cancellation or forfeiture. We reserve the right to cancel or forfeit the Offer and to recover any costs and loss.

11. We have the right to suspend, terminate, revise or substitute the granting of the Offer at our discretion without prior notice.

12. No person other than the Eligible Customer and us will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any provisions of these Terms and Conditions.

13. In case of any dispute, our decision will be final and conclusive.

14. The availability and enjoyment of the Offer are subject to prevailing regulatory requirements.

15. These Terms and Conditions are governed by and construed in accordance with the laws of the Hong Kong Special Administrative Region.

16. The English version of these Terms and Conditions shall prevail if there is any inconsistency between the English and the Chinese versions.

Issued by Livi Bank Limited (Dated: 21 July 2024)